Multi-Factor Authentication App Guide

Verra allows for account access authentication via a user’s preferred authenticator app. One of the following apps are recommended:

- Twilio Authy (Android/Apple)
- Google Authenticator (Android/Apple)
- Microsoft Authenticator (Android/Apple)
- Okta Verify (Android/Apple)

To utilize the authentication app option:

1. The user will log into their Verra account providing their login ID and password
2. When prompted to select a preferred authentication channel, select the “Authentication with an Authentication App” option
3. Open the preferred authentication app on the user’s mobile device or computer
4. Scan the QR code presented on the Verra authentication screen
   a. Alternatively, the code below the QR code can be typed into the user’s authentication app
5. A successful QR code scan or code entry into the authentication app will map the user’s login ID to the authentication app

6. The authentication app will present a passcode continuously refreshed on a set timed basis, to the user to enter into the Verra authentication screen

7. A successful passcode submission into the Verra authentication screen will grant the user access to their Verra account